

Sajtóközlemény / Press release

Budapest Airport wins seventh Skytrax award in a row!

Budapest, 2020. May 11. Ferenc Liszt International Airport has won the award for best airport in Eastern Europe for the seventh time this year. The Skytrax award, handed out at the World Airport Awards, is one of the greatest accolades in the industry, as it is decided by passengers themselves based on tens of thousands of evaluations from across the world.

Ferenc Liszt International Airport, which celebrates its seventieth birthday this year, has now won the award for best airport in the region for a record seven consecutive years. The award was handed over by Skytrax, as part of the World Airport Awards, unconventionally, in virtual form.

On the occasion of the handover, Edward Plaisted, the CEO of Skytrax emphasized that Budapest Airport has good reason to be proud of the accolade, as it has proven to deliver high quality passenger services for seven years now, based on the feedback of travelers flying in the region. Passengers especially appreciated Budapest Airport's extensive route network in 2019; the airlines operating to Budapest and the routes available from there satisfy the needs of the most diverse travelers.

The World Airport Awards is one of the most prestigious award ceremonies in the aviation sector. Every year, the Skytrax award is decided completely independently from airports, by passengers, as part of a satisfaction survey where travelers are asked about airport services, check-in, the quality of passenger services and security standards, amongst other things.

"I am delighted that we have managed to retain the best airport in this region award for several years. The award confirms that Budapest Airport has made great progress in improving the passenger experience last year as well. Passengers clearly feel and appreciate the increase in service quality," emphasized Dr. Rolf Schnitzler, the CEO of Budapest Airport. "The aim of our developments is to continuously improve passenger convenience and satisfaction. I am proud of my colleagues, the BUD team, with whom we will continue our work to provide the best services to passengers going forward," he added.

"Besides being a source of great pride, winning the Skytrax award again gives us extra strength and stamina in these tough times; moreover, it confirms that Budapest Airport remains on the right track in the area of passenger experience improvements," summarized Kam Jandu, chief commercial officer for Budapest Airport.

Ferenc Liszt International Airport is not only a strategic facility of key importance for the country, but also the aerial gateway to Hungary. Over the past two years, Budapest Airport spent more than 50 billion HUF on developments. In 2019, new projects focused on digital innovation and the enhancing of the travel experience, for all passengers. The security screening process has been accelerated and became more calculable, and passengers can now leave large electronic items in their hand baggage during screening. Waiting time dropped below 15 minutes, even during the peaks, which is short, even by international comparison.

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Notes to editors

Budapest Airport is the best airport in the region, as recognized by Skytrax in 6 consecutive years from 2014 to 2019, based on passenger ratings. Budapest Airport has become the leading airport in the region in terms of passenger growth, and together with its airline partners, is a key contributor to the development of tourism in Hungary and Budapest. The terminals of the airport are home to 49 airlines, which transported 16.2 million passengers to 153 destinations in 49 countries in 2019 (an 8.8% growth rate in 2019 vs. 2018). Budapest Airport handled 135 521 tons of cargo in 2019.