



20 June 2018

ACI Europe Best Airport Awards 2018

Hamburg Airport wins coveted title of "Best Airport Europe"

Hamburg Airport honoured as Europe's best airport in 10-25 million passenger category at ACI Best Airport Awards 2018 in Brussels.

Hamburg Airport once again bears the title "Best Airport Europe" – a title it already held in 2012 and 2013. Northern Germany's largest airport prevailed over competitors from all over the continent in the 10-25 million passenger category at the highly regarded ACI Europe Best Airport Awards. Hamburg Airport won through in many core areas (including customer service, accessibility, safety and the environment). The ACI jury particularly valued Hamburg Airport's strong focus on environmental protection and the transparent dialog with the general public and the airport's neighbours.

The award was presented yesterday at a formal gala dinner on the occasion of the 28th ACI Europe General Assembly in Brussels. Michael Eggenschwiler, CEO of Hamburg Airport, received the prize in front of an audience of 800 leading figures from the industrial and aviation sectors. A distinguished jury of independent experts, including representatives of EUROCONTROL, the European Civil Aviation Conference, and the Director General for Mobility and Transport of the European Commission, selected Europe's best airport in each of four different categories (1-5 million passengers, 5-10 million passengers, 10-25 million passengers, and more than 25 million passengers).

"It is a great honour to receive this important prize for the third time. For even though Hamburg Airport has been here at this site for more than 107 years, it is very important to us – as a modern, inner-urban airport – to keep dialog going and to take responsibility in and for the region: as a major employer, as a service provider, and also as a neighbour. We are therefore particularly delighted that our transparent neighbourhood

communication and our environmental work were amongst the factors that won us this prestigious award,” said Michael Eggenschwiler after the ceremony.

Hamburg Airport is committed to serving the local community. Alongside regular events, info tours and an established Community Relations Office, there is also an airport newspaper for the region – first published 20 years ago. Hamburg Airport also invests in noise protection beyond the legally mandated requirements. A total of around 40 million euros have flowed into Noise Protection Programmes for the region. The activities of the Environmental Management Centre are diverse, ranging from reducing CO₂ emissions within the airport’s scope of influence to protecting endangered species. Most vehicles acquired for use on the airport premises, for example, are powered with alternative fuels, and the airport is active in the protection of communal bees.

In March this year, Hamburg Airport already won the Skytrax Award in the “Best Regional Airport Europe” category. The Skytrax Award was presented to Hamburg as best airport on the basis of an independent survey of primarily domestic and European passengers, with some intercontinental passengers also involved.

About ACI Europe

ACI (Airport Council International) Europe represents the interests of more than 500 airports in 45 European nations. The member airports handle around 90 percent of commercial air traffic in Europe, welcoming more than 2 billion passengers every year. The ACI Europe Best Airport Awards were presented for the 14th time in 2018.

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