

27 March 2014

Budapest Airport declared Skytrax ‘Best Airport – Eastern Europe’

Budapest Airport was last night named as winner of ‘Best Airport – Eastern Europe’ at the Skytrax World Airport Awards ceremony at the Passenger Terminal EXPO 2014 conference and exhibition in the heart of Barcelona’s new business district.

On receiving the prestigious accolade, Jost Lammers, CEO of Budapest Airport commented: “The Skytrax Awards themselves are held in esteem throughout the world of the air transport industry for recognizing quality and excellence. This award for Budapest Airport is testimony to our ongoing developments and continuous commitment to deliver best-practice in all areas. We are exceptionally proud to become overall winner in our region, which speaks volumes for the customer experience at our airport and the efforts of all airport staff.”

The results of the Skytrax Awards are based on the world’s largest customer satisfaction survey, completed by airport passengers from over 160 countries. Evaluating airports across 39 services and product features, from arrival to departure, passengers are expected to make their own, real, honest choices – underlining the established Skytrax brand as the Passenger Choice Awards. Having held second and third place in its category for the last four years, Budapest Airport’s growing popularity is evident in this year’s results.

In a parting remark, Lammers added: “It is a great honour to accept this award on behalf of Budapest Airport. With over 12 million air travelers helping to decide the end results, this acknowledgement is a tribute to the hard work and support involved in the continuance of high-standards across all departments and staff at our airport.”



Photo Caption: Jost Lammers, CEO, Budapest Airport, is presented with the ‘Best Airport —Eastern Europe’ Award by Skytrax Chairman, Edward Plaisted : “This speaks volumes for the commitment to customer experience at our airport.”

Notes for Editors

- Budapest Airport Zrt. is the operator of Budapest Airport. It is owned by an international consortium of investors, led by the privately-owned German company AviAlliance, an independent airport manager holding a 49.67% stake, together with Caisse de dépôt et placement du Québec (18.17%), Malton Investment Pte Ltd. (18.17%), Aero Investment S.á.r.l. (10%) and KfW IPEX-Bank GmbH (4%).
- Budapest Airport welcomed 8.5 million passengers in 2013, flying on the airport's services to 99 destinations across 34 countries.
- Budapest Airport's route development already announced for 2014 include:
 - Norwegian thrice-weekly service to London Gatwick, starting 30 March
 - Air Serbia daily service to Belgrade, starting 30 March
 - UP by ELAL nine-weekly service to Tel Aviv, starting 2 April (increasing to 11 weekly 1 June)
 - Jet2.com twice-weekly service to Leeds Bradford, starting 3 April
 - transavia.com France thrice-weekly service to Paris Orly, starting 15 April
 - Wizz Air weekly service to Alicante, starting 14 June
 - Vueling thrice-weekly service to Barcelona, starting 20 June (in addition two Easter flights will be offered on 17 and 21 April.)
 - Wizz Air twice-weekly service to Kutaisi, starting 30 September

To find out more on Budapest Airport, visit www.bud.hu

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